# Milo Electric Massage and Facial Bed, Table User Manual





Toll Free: 1.800.418.0830

www.skinact.com www.spaandequipment.com

International: 818.834.6640

#### **NOTICE**

No part of this document may be photocopied, reproduced, or translated into any other language without prior written consent of Spa and Equipment/SkinAct.

The information in this document is subject to change without notice at any time and should not be construed as a commitment by Spa and Equipment/SkinAct.

Spa and Equipment/SkinAct assumes no responsibility for any errors that may be in this document, nor does it make expressed or implied warranty with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

Spa and Equipment/SkinAct shall not be liable for incidental or consequential damages arising out of the furnishing, performance, or use of this document and the program material which it describes.













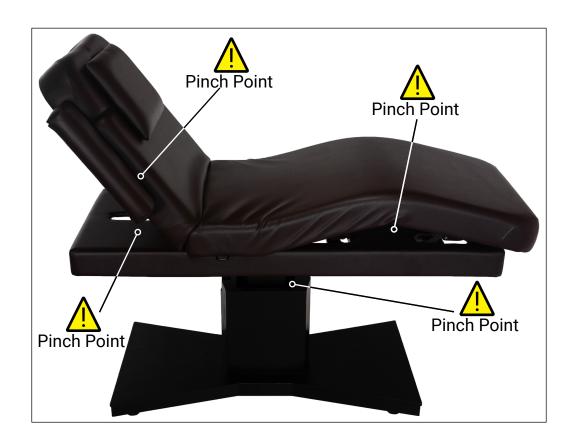
Toll Free: 1.800.418.0830

www.skinact.com www.spaandequipment.com

International: 818.834.6640

#### **Precautions**

- Read this manual carefully before installation and operation.
- No one should ever sit on the foot rest or backrest areas.
- This unit should only be operated by trained professionals.
- Keep children from using or playing on the unit.
- Do not stand on any portion of the unit.
- Ensure the unit is kept dry and free of water. Also, make sure any attachments like remote controls are free of water.
- When operating the unit, ensure that your and your clients' hands or other body parts cannot be pinched by the moving parts (see pinch points below).
- If you have gone through the troubleshooting steps in this manual and an issue persists, please call Spaandequipment/ SkinAct for further assistance: 1(800)418-0830
- OPERATE AT YOUR OWN RISK AND USE COMMON SENSE:
   OWNER/OPERATOR IS RESPONSIBLE FOR HIS/HER OWN SAFETY AS WELL AS ANYONE NEAR OR ON THE UNIT.



# **Removing From The Box**

#### **INSTRUCTIONS**

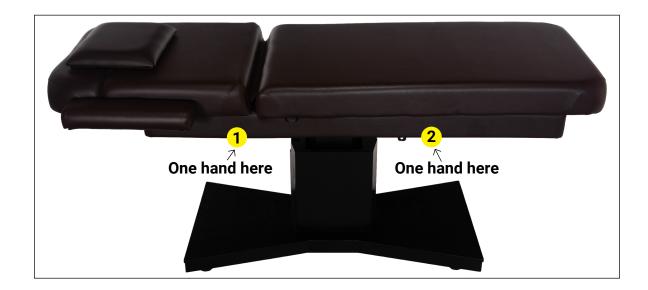
- Please keep all original packaging materials.
- By following these instructions carefully, you can open the box and remove your item without damaging the packaging materials.
- If your unit arrived with a wood frame around the box like in the photo below, you will need a screwdriver or drill and a pry bar to remove the screws and take apart the wood frame.
- Once the wood frame is off, the top and walls of the box can come off in one big piece.
- · It helps to have another person to lift the box off.



- Lift the top and walls of the box off the unit and put it to the side.
- TEAM LIFT: Make sure to have at least two people to lift and move the unit.
- See next page for lifting instructions.

# **Removing From The Box**

- Do not lift from the head rest or foot rest areas.
- For this unit, it is best to lift with both hands on the wood section underneath the cushions. It helps if the center column of the base is in the center of your hands.



- Lift the unit with your partner and walk it out of the box.
- We recommend setting the unit on a furniture dolly or pallet jack when and where it is practical to use one. Otherwise, you can carry the unit to your desired location.



#### Installation

- Please keep the all packaging until you test all the functions.
- Place the unit in the desired location in your space. Attach the arm rests, face cradle, and any other accessories.
- Ensure the ground below the bed is flat and not wet or slippery.
- If the bed wobbles on your floor, adjust the four leveling feet
   (circled in the photo) by spinning them to raise or lower them.
   The foot that the clears the floor when you rock the table is the
   one that will need adjustment.



- Ensure the power cable is connected to the unit and plug it into an appropriate wall outlet.
- Test all of the motor functions on the unit. Ensure the hand remote works as it should and test the foot remote if you ordered one.

## **Hand Remote Use**

Please see below to see what each button does.



<sup>\*</sup>Backrest and leg rest move together at the same time.

## **Measurements**





# **Measurements**





# **Dimensions/Specifications**

- Length without face cradle attached: 76"
- · Length with face cradle attached: 86"
- Width without arm rests: 27.5"
- Width with arm rests: 37"
- Heights: 25.5" 33"
- BASE ONLY Dimensions: 45"L x 24"W
- Backrest angle: 0° flat to 75° incline
- Weight: 180 lbs
- Capacity of 500 lbs
- · Cushion thickness: 4"
- Colors available: Dark Brown or Beige: base is Dark Brown Wood
- Fully electric top is outfitted with vinyl and Milo proprietary "skin touch" padding
- \* All height measurements are from ground to top of cushion \*
- \*\* All measurements have a 0.25 to 0.75 inch tolerance \*\*

#### **Maintenance**

- When cleaning and sanitizing, do not use bleach, Barbicide, or other harsh chemicals. Using harsh chemicals can damage the upholstery.
- Simple Green or upholstery cleaners work great for cleaning the upholstery. We recommend using Lysol Wipes for sanitizing the upholstery.
- · Clean and sanitize the upholstery after each treatment.
- Every six months, visually inspect the parts of the unit. If there
  are any abnormal noises or vibrations during operation, call
  Spaandequipment/SkinAct and describe the situation.

# **Troubleshooting**

Issue	Possible Reason	Solution
Motorized sections not moving.	The power cord is not connected properly.	<ol> <li>Ensure outlet is working.</li> <li>Ensure cord is connected well.</li> </ol>
	Hand (or foot) remote is not working.	<ol> <li>Ensure hand (or foot) remote is plugged in well.</li> <li>Replace the hand (or foot) remote.</li> </ol>
	Control box not working.	1) Contact Spaand- equipment/SkinAct Technical Department: 1(800)418-0830
Abnormal sounds or vibrations.	Parts need lubricating oil.	1) Add lubricating oil.
	Motor quality issues.	1) Contact Spaand- equipment/SkinAct Technical Department: 1(800)418-0830

# Warranty

- This item has a 1-year limited warranty for malfunctions and manufacture defects only (parts, labor, and shipping not included). THIS WARRANTY IS VOID IN THE EVENT EQUIPMENT IS DAMAGED BY IMPROPER USE.
- To read the full Warranty Policy, please visit https://www. spaandequipment.com/Return-Warranty-Repair-Policy.html or scan the QR code below.

