# Venus Electric Medical Spa Treatment Table User Manual





Toll Free: 1.800.418.0830

www.skinact.com www.spaandequipment.com

International: 818.834.6640

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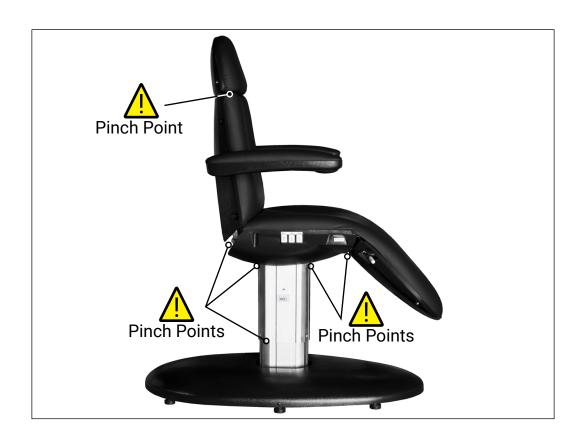
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#### **Precautions**

- Read this manual carefully before installation and operation.
- No one should ever sit on the foot rest or backrest areas.
- This unit should only be operated by trained professionals.
- Keep children from using or playing on the unit.
- Do not stand on any portion of the unit.
- Ensure the unit is kept dry and free of water. Also, make sure any attachments like remote controls are free of water.
- When operating the unit, ensure that your and your clients' hands or other body parts cannot be pinched by the moving parts (see pinch points below).
- If you have gone through the troubleshooting steps in this manual and an issue persists, please call Spa and Equipment/SkinAct for further assistance: 1(800)418-0830
- OPERATE AT YOUR OWN RISK AND USE COMMON SENSE:
   OWNER/OPERATOR IS RESPONSIBLE FOR HIS/HER OWN SAFETY AS WELL AS ANYONE NEAR OR ON THE UNIT.



# **Removing From The Box**

 To see a video about removing your item from the box, visit https://youtu.be/OGIz0NLdW1I or scan the QR code below.



Scan to see video

#### **INSTRUCTIONS**

 When you receive the box, carefully cut the tape on the top flaps and open the top (see photo below).



- Then you can cut one short side of the box and lay it down.

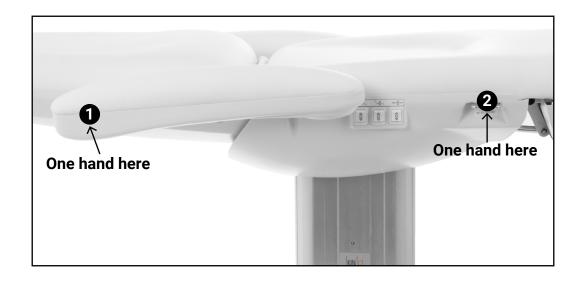
  This makes it easier to carry the item out of the box.
- Make sure to cut from the inside of the box. This helps to protect from accidentally cutting your unit.





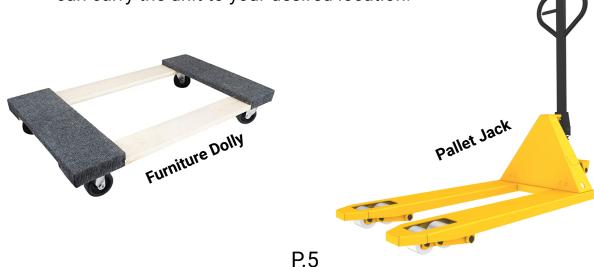
## Removing From The Box

- Please keep all packaging materials. This helps in the event that you need to return the unit for whatever reason.
- TEAM LIFT: Make sure to have at least two people to lift and move the unit.
- Do not lift from the head rest or foot rest areas.
- For this unit, it is best to lift with one hand on the metal where the arm rest connects to the unit (1) and another hand where the hand remote goes (2). Do not grab the metal hook that the hand remote hooks onto.



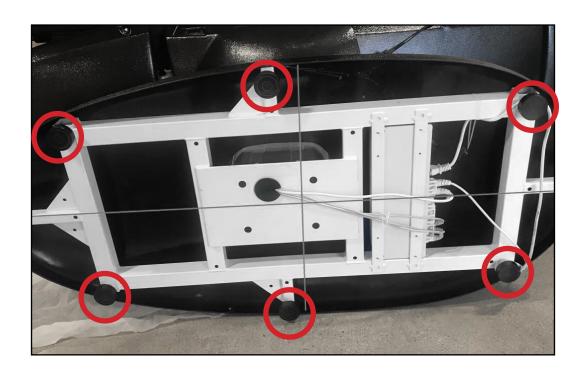
Lift the unit with your partner and walk it out of the box.

• We recommend setting the unit on a furniture dolly or pallet jack when and where it is practical to use one. Otherwise, you can carry the unit to your desired location.



#### Installation

- Please keep the all packaging until you test all the functions.
- Place the unit in the desired location in your space. Attach the arm rests, head rest, and any other accessories.
- Ensure the ground below the bed is flat and not wet or slippery.
- If the bed wobbles on your floor, adjust the leveling feet (circled in the photo) by spinning them to raise or lower them. The foot that the clears the floor when you rock the table is the one that will need adjustment.
- NOTE: You do not need to turn the bed on its side to adjust the leveling feet. Its on its side in the photo to make it easier to show the locations of the leveling feet.

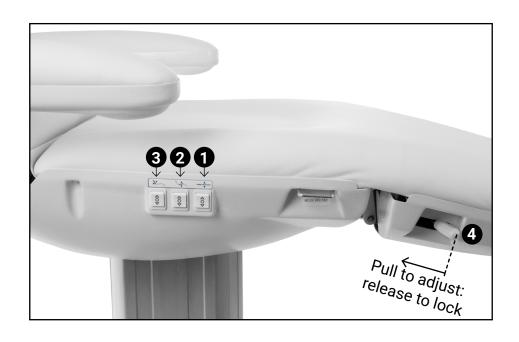


- Ensure the power cable is connected to the unit and plug it into an appropriate wall outlet.
- Test all of the motor functions on the unit. Ensure the hand remote works as it should.

#### **Motor Controls on the Venus**

- On the back of the backrest are controls for the table height (1), seat tilt (2), and backrest angle (3).
- On the side of the seat cushion are controls for the backrest angle (3), seat tilt (2), and table height (1).
- NOTE: The leg rest angle is manually adjustable. Pull the lever (4), adjust the angle, then release the lever to lock the leg rest in place.



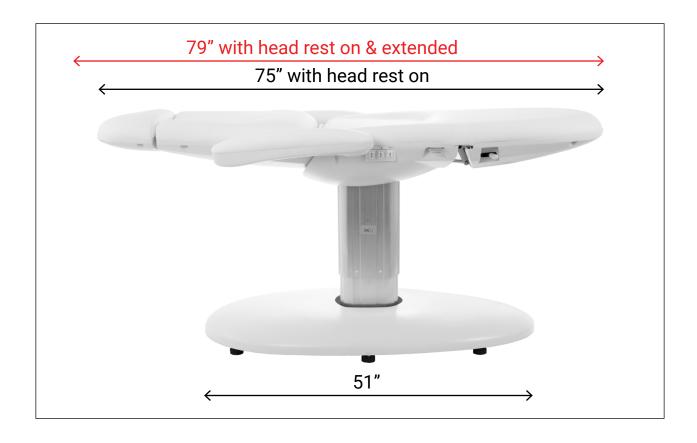


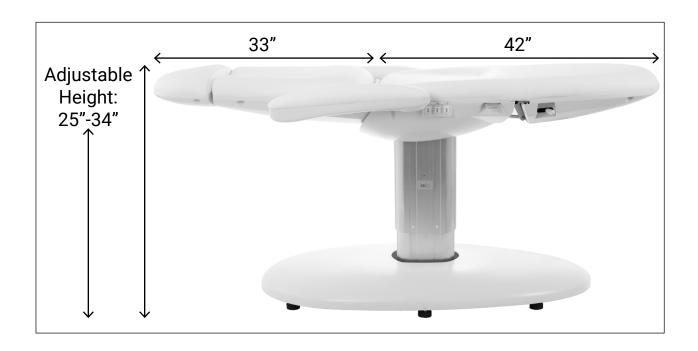
## **Hand Remote Use**

Please see below to see what each button does.



#### **Measurements**





# **Measurements**



## **Dimensions/Specifications**

- Length with head rest on: 75"
- Length with head rest extended: 79"
- Width without arm rests: 22"
- Width with arm rests: 33"
- · Heights: 25" 34"
- BASE ONLY Dimensions: 51"L x 25"W
- Seat tilt angle: 0° flat to 20°
- Capacity of 350 lbs
- · Colors available: Black or White
- Arrives fully assembled
- Premium firm 2-layer memory foam upholstered with easy care and long-lasting leatherette
- Super-fiber PU upholstery; ultra-durable material with a 10-year lifespan
- \* All height measurements are from the ground to the top of the cushion \*
- \*\* All measurements have a 0.25 to 0.75 inch tolerance \*\*

#### **Maintenance**

- When cleaning and sanitizing, do not use bleach, Barbicide, or other harsh chemicals. Using harsh chemicals can damage the upholstery.
- Simple Green or upholstery cleaners work great for cleaning the upholstery. We recommend using Lysol Wipes for sanitizing the upholstery.
- Clean and sanitize the upholstery after each treatment.
- Every six months, visually inspect the parts of the unit. If there
  are any abnormal noises or vibrations during operation, call
  Spaandequipment/SkinAct and describe the situation.

## **Troubleshooting**

Issue	Possible Reason	Solution
Motorized sections not moving.	The power cord is not connected properly.	1) Ensure outlet is working. 2) Ensure cord is connected well.
	Hand remote is not working.	<ul><li>1) Ensure hand remote is plugged in well.</li><li>2) Replace the hand remote.</li></ul>
	Control box not working.	1) Contact Spaand- equipment/SkinAct Technical Department: 1(800)418-0830
Abnormal sounds or vibrations.	Parts need lubricating oil.	1) Add lubricating oil.
	Motor quality issues.	1) Contact Spaand- equipment/SkinAct Technical Department: 1(800)418-0830

# Warranty

- This item has a 1-year limited warranty for malfunctions and manufacture defects only (parts, labor, and shipping not included). THIS WARRANTY IS VOID IN THE EVENT EQUIPMENT IS DAMAGED BY IMPROPER USE.
- To read the full Warranty Policy, please visit https://www. spaandequipment.com/Return-Warranty-Repair-Policy.html or scan the QR code below.

