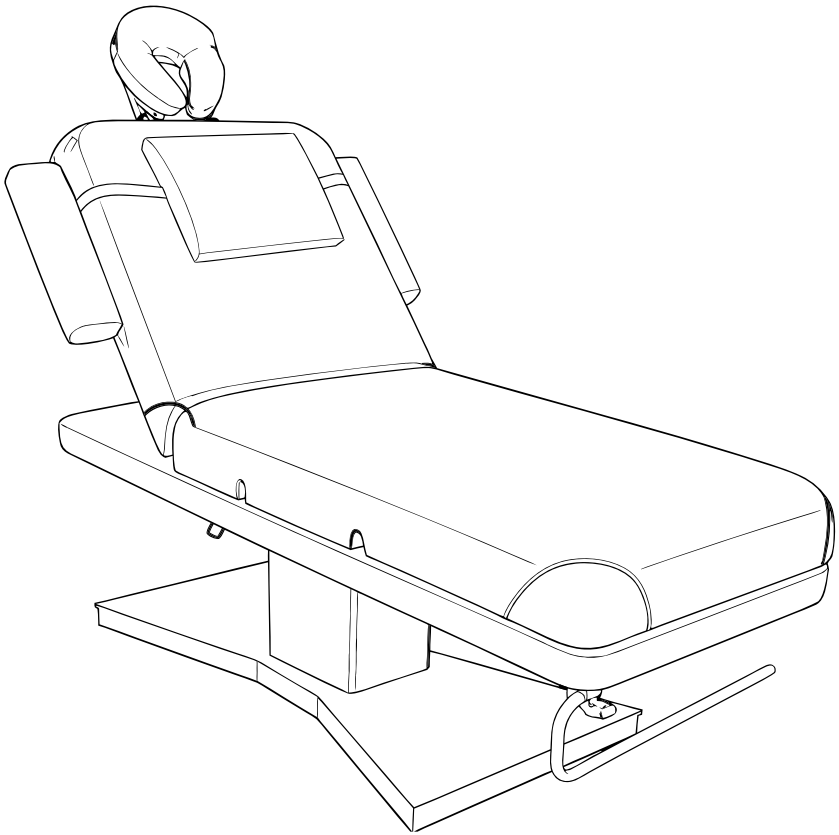
SKIN+ACT

# Milo 3.0 Electric Massage Table & Facial Bed

PRODUCT MANUAL



SKU164252

SKINACT.COM

# TABLE OF CONTENTS

Notice & Disclaimer ..... 3
Safety and Operating Instructions ..... 4
Precautions ..... 4
Warnings ..... 5
Dimensions & Angle Specifications ..... 5
Remote Control Instructions ..... 6
Headrest Installation ..... 7
Armrest Installation and Removal ..... 7
Paper Holder Installation ..... 8
Rubber Feet Adjustment ..... 8
Maintenance ..... 9
Troubleshooting ..... 9
Specifications ..... 10
Warranty Information ..... 11

# NOTICE

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# DISCLAIMER

This product is intended for professional use by trained spa, salon, esthetic, wellness, or other qualified professionals. It must be used only for its intended purpose and in accordance with all instructions, warnings, contraindications, maintenance requirements, and safety guidelines provided in this manual.
The information in this manual is for general product operation and safety reference only. It does not replace professional training, licensing requirements, medical advice, service instructions, applicable laws, or workplace safety rules. Users are responsible for proper training, safe operation, inspection, client screening when applicable, sanitation, maintenance, and compliance with all applicable regulations.
SkinAct/Spa and Equipment does not provide medical advice and does not diagnose, treat, cure, or prevent any disease, medical condition, injury, or skin disorder. Any treatment descriptions, suggested uses, or expected results are for general cosmetic and professional use reference only, and results may vary.
Before each use, inspect the product, power cord, accessories, attachments, moving parts, and related components, as applicable, for damage, looseness, contamination, instability, or abnormal operation. Do not use the product if it appears damaged, defective, improperly assembled, unsafe, or if any component is missing or malfunctioning.
The user assumes full responsibility for proper assembly, installation, operation, client selection when applicable, treatment technique when applicable, cleaning, maintenance, and storage. SkinAct/Spa and Equipment shall not be responsible for injury, property damage, treatment complications, equipment damage, loss of business, or other damages resulting from misuse, improper use, lack of training, failure to follow instructions, unauthorized repairs or modifications, improper maintenance, or use outside the intended purpose.
Do not modify, disassemble, repair, or alter this product unless authorized in writing by SkinAct/Spa and Equipment or performed by an approved service provider. Unauthorized modification, misuse, improper maintenance, or failure to follow this manual may void the warranty.
Product designs, specifications, components, accessories, images, and instructions may vary from the actual product and may be changed or updated without prior notice.
This product contains electric adjustment components and moving parts. Improper use may cause injury, pinching, equipment damage, or unsafe operation. Users are responsible for operating the table safely and following all instructions, warnings, and maintenance requirements in this manual. The user is solely responsible for confirming that use of this device is permitted under applicable state/local laws, scope-of-practice rules, licensing requirements, and workplace safety standards. This device is not intended for self-use, home use, or use by untrained individuals.

# Safety and Operating Instructions

To ensure safe and proper operation of this electric treatment table, please read the following instructions carefully and retain this manual for future reference.

- **Proper Setup and Grounding:**

This electric treatment table is equipped with a three-prong power cord and must be connected to a properly grounded three-prong outlet. Proper grounding helps reduce the risk of electric shock and supports normal operation.

- **Avoid Water Exposure:**

All plugs, buttons, and connecting cables must not come into contact with water or any other liquids during use.

- **Inspect for Damage:**

Immediately discontinue use of the table if any plugs, buttons, or connecting cables are damaged.

- **Usage Frequency:**

The electric push rod of the treatment table should only be operated for up to 6 minutes per hour.

- **Professional Repairs Only:**

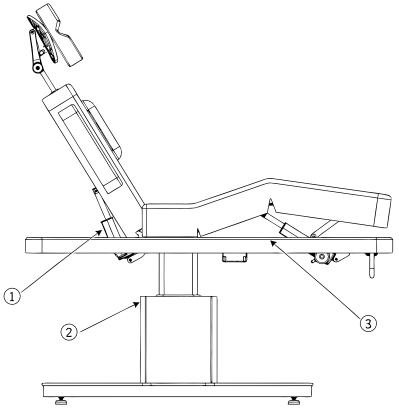
Repairs and maintenance must be conducted exclusively by trained and qualified professionals.

# Precautions

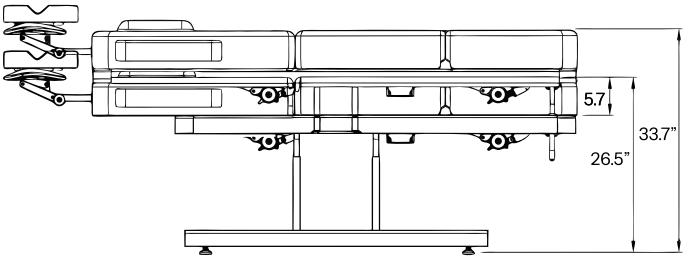
1. **Health Restrictions:**
   - This product should not be used by individuals with osteoporosis or heart conditions.
   - Pregnant individuals should avoid using this product.
   - Individuals with physical injuries or skin conditions should not use this product.
2. **Use by Minors and Individuals with Impaired Awareness:**
   - Children must not operate or play with this equipment. Individuals with impaired awareness may use the chair only while supervised by a trained professional.
3. **Inspection Before Use:**
   - Inspect the power cord and plug for damage before each use. If damage is found, they must be replaced by a qualified service technician or authorized service provider.
4. **hVoltage Compliance:**
   - Confirm that the product is connected to the correct voltage as specified. Incorrect voltage can result in product damage.

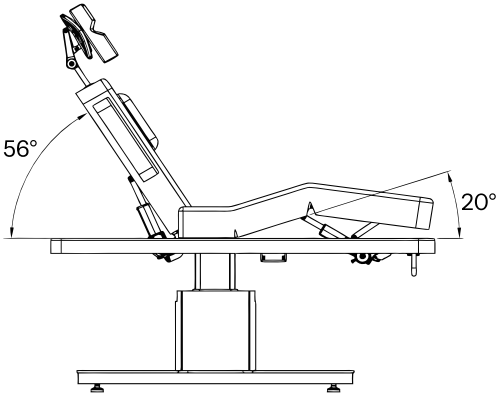
# Warning

Keep hands, feet, the head, and all other body parts away from the area marked ①, ②, and ③ while adjusting the backrest.

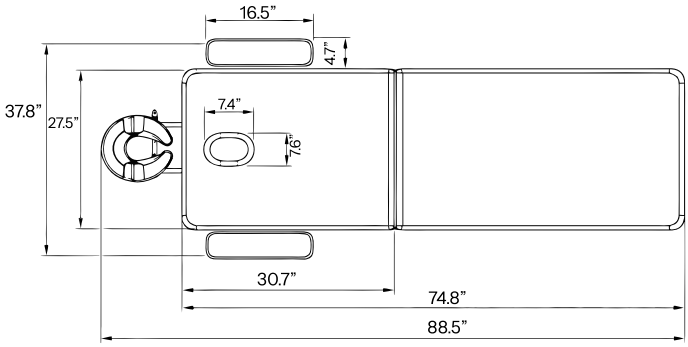



## Dimensions & Angle Specifications

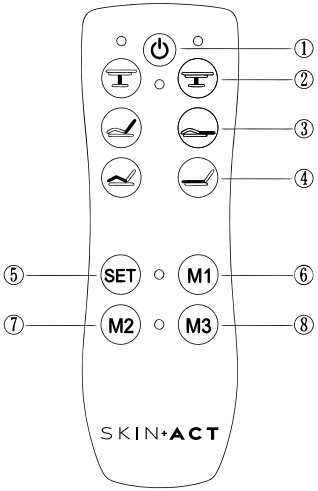



All measurements have a tolerance of 0.25 to 1.2 inches.




# Remote Control Instructions




**① Raise or Lower the Bed**

Press and hold the upper button to raise the bed.

Press and hold the lower button to lower the bed.

**② Adjust the Backrest Angle**

Press and hold the upper button to increase the backrest angle.

Press and hold the lower button to decrease the backrest angle.

**③ Adjust the Seat Cushion Angle**

Press and hold the upper button to increase the seat cushion angle.

Press and hold the lower button to decrease the seat cushion angle.

④ Adjust the Leg Rest Angle

Press and hold the upper button to raise the leg rest.

Press and hold the lower button to lower the leg rest.

**⑤ Set a Preset Position** SET

Adjust the bed to the desired height and angle.

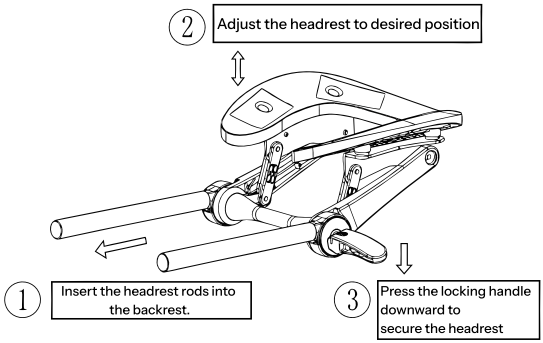
Press the SET button, then press M1, M2, or M3 to save the position.

⑥–⑧ Recall a Preset Position M1 M2 M3

Press M1, M2, or M3 to automatically move the bed to the corresponding preset height and angle.

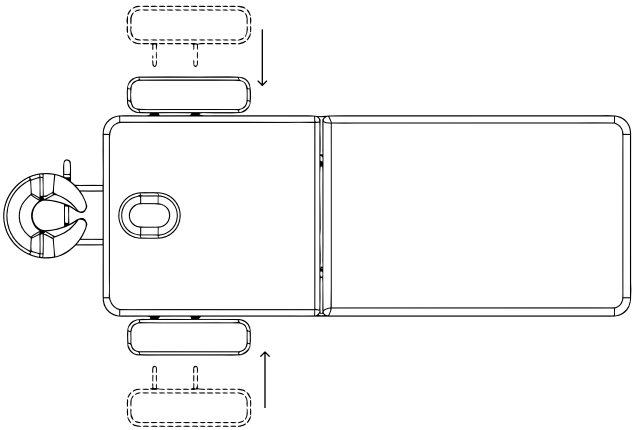
# Headrest Installation

1. Insert both headrest rods into the designated openings in the backrest.
2. Adjust the headrest upward or downward to the desired position.
3. Press the side locking handle downward to secure the headrest in place, as shown in the figure.



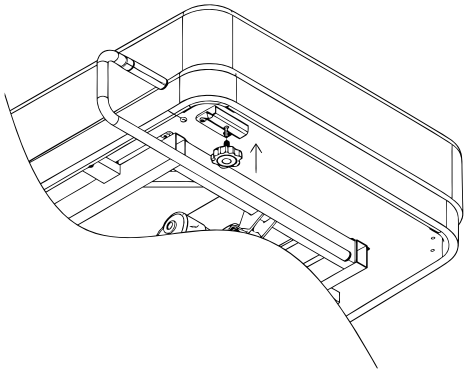

# Armrest Installation and Removal

- Install or remove each armrest by sliding it in the direction indicated by the arrows, as shown in the figure.



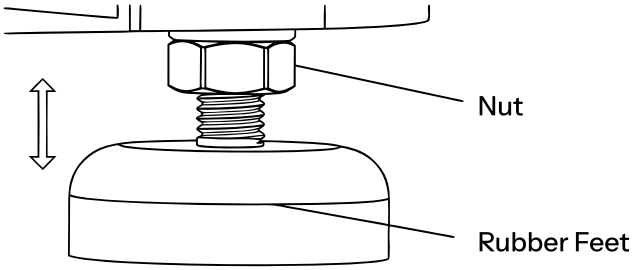
## Paper Holder Installation

Insert the paper roll holder into the mounting bracket, then secure it by tightening the large star-shaped knob, as shown in the figure.



## Rubber Feet Adjustment

Rotate the rubber feet to adjust the height and keep the bed level on uneven floors. After adjustment, tighten the nut upward to lock the feet securely in place, as shown in the figure.



# Maintenance

- When cleaning and sanitizing, do not use bleach, Barbicide, or other harsh chemicals. Using harsh chemicals can damage the upholstery.
- For best results, we recommend cleaning with **SkinAct All-In-One Upholstery & Disinfecting Multi-Purpose Cleaner** (SKU24261).
- Clean and sanitize the upholstery after each treatment.
- Every six months, inspect all visible parts of the unit. If there are any abnormal noises or vibrations during operation, call Spa & Equipment/SkinAct at 1-800-418-0830.

# Troubleshooting

**Motorized Sections Do Not Move**
**Solution:** Confirm that the table is connected to a working, properly grounded electrical outlet. Make sure the power cord is securely connected to both the table and the outlet.

**Hand Controller Not Working**
Solution: Check that the hand or foot controller is securely connected. If it remains unresponsive, replace the controller or contact SkinAct/Spa & Equipment.

**Control Box Not Working**
Solution: If the power supply and controller connections are secure but the motorized sections still do not move, discontinue use and contact SkinAct/Spa & Equipment.

**Abnormal Sounds or Vibration**
Solution: Apply a SkinAct-approved lubricant to the designated moving parts. If the abnormal sounds or vibrations continue, discontinue use and contact SkinAct/Spa & Equipment.

**Motor Performance Issue**
Solution: If the motor operates irregularly, produces unusual sounds, or fails to move smoothly, discontinue use and contact SkinAct/Spa & Equipment.

# Specifications

| | |
|---|---|
| **Product Name:** | Milo 3.0 Electric Massage Table & Facial Bed |
| **Voltage:** | 100–200 V AC |
| **Frequency:** | 50/60 Hz |
| **Power Consumption:** | 200 W, 2 A |
| **Seat Tilt Angle:** | 20° |
| **Height Range:** | 26.5”- 33.7” |
| **Length with face cradle:** | 88” |
| **Length without face cradle:** | 74.8” |
| **Width with Armrests:** | 37.8” |
| **Width without Armrest:** | 27.5” |
| **Backrest Angle:** | 0° flat to 56° incline |
| **Weight Capacity:** | 500 lbs (227 kg) |

# Warranty Information

The manufacturer/warrantor warrants to the original purchaser that this product will be free from defects in materials and workmanship under normal and proper use for a period of one (1) year from the original date of purchase, unless otherwise stated in writing for a specific product.

This limited warranty applies only to the original purchaser and is not transferable. Proof of purchase may be required to obtain warranty service.

This warranty covers parts and labor required to correct defects in materials or workmanship during the warranty period. At the warrantor's discretion, the product may be repaired, replaced, or substituted with a comparable item or component.

This warranty does not cover damage or defects caused by misuse, abuse, improper assembly, improper installation, unauthorized modification, unauthorized repair, neglect, accident, improper cleaning, use of harsh chemicals, power surges, water or liquid damage, use outside the intended purpose, failure to follow the product manual, or use with parts/accessories not approved by SkinAct.

This warranty does not cover normal wear and tear, cosmetic damage, upholstery wear, stains, discoloration, scratches, dents, wheels/casters, bulbs, glass parts, filters, tips, probes, disposable parts, consumables, or accessories subject to regular replacement unless the defect is determined to be due to a manufacturing issue.

The warrantor shall not be liable for loss of use, loss of time, loss of business, lost revenue, inconvenience, or any indirect, incidental, special, or consequential damages arising from the use of this product or from any defect covered by this warranty.

To request warranty service, contact the dealer or SkinAct customer support. If return service is required, the purchaser may be asked to return the product or the affected component for inspection. The purchaser is responsible for properly packaging the item and prepaying all shipping costs to send the item in for warranty service. If the issue is covered under warranty, repair or replacement will be performed at no charge, subject to the terms of this limited warranty.

Warranty does not cover damage, contamination, upholstery damage, sanitation-related issues, injury claims, or equipment issues resulting from improper cleaning, improper maintenance, misuse, use by untrained users, or use outside applicable safety guidelines.

This limited warranty is the only written or express warranty provided by the warrantor. No employee, representative, dealer, or third party is authorized to modify or extend this warranty unless confirmed in writing by SkinAct. This warranty gives you specific legal rights, and you may also have other rights, which vary by state or province.

SKIN+ACT

Phone: 1-800-418-0830

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Website: www.skinact.com