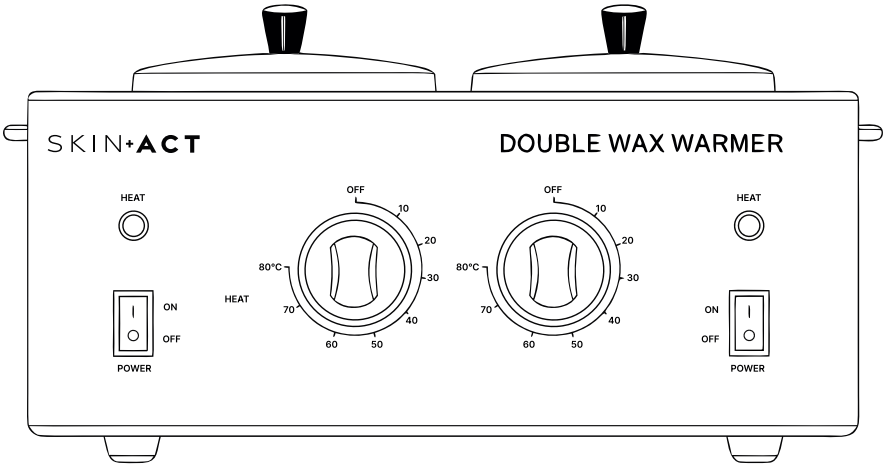
SKIN+ACT

# Double Wax Warmer

PRODUCT MANUAL




SKU16231

SKINACT.COM

# NOTICE

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# Thank You For Purchasing This Product!

Please read the entire instruction manual carefully before using the product. Take note of any warnings included in this manual.

Always keep this instruction manual handy. If you give the device to another person, include this manual, as it is an essential part of the product.

Some components of the product may differ from the image that appears in catalogs, websites, brochures, etc.

In order to enhance the product, the manufacturer reserves the right to modify its features and/or components without prior notice.

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# TABLE OF CONTENTS

Disclaimer ..... 4
Contraindications & Client Screening ..... 4
Conditions Requiring Additional Caution ..... 5
Burn Warning ..... 5
Safety Precautions ..... 5
Control Panel Overview ..... 7
Compatible Wax Types ..... 7
Before First Use ..... 8
Operating Instructions ..... 8
Professional Best Practices ..... 8
Cleaning & Maintenance ..... 9
Important Maintenance ..... 10
Intended Use ..... 10
Specifications ..... 11
Warranty Information ..... 12

# DISCLAIMER

This product is intended for professional use by trained spa, salon, esthetic, wellness, or other qualified professionals. It must be used only for its intended purpose and in accordance with all instructions, warnings, contraindications, maintenance requirements, and safety guidelines provided in this manual.

The information in this manual is for general product operation and safety reference only. It does not replace professional training, licensing requirements, medical advice, service instructions, applicable laws, or workplace safety rules. Users are responsible for proper training, safe operation, inspection, client screening when applicable, sanitation, maintenance, and compliance with all applicable regulations.

SkinAct/Spa and Equipment does not provide medical advice and does not diagnose, treat, cure, or prevent any disease, medical condition, injury, or skin disorder. Any treatment descriptions, suggested uses, or expected results are for general cosmetic and professional use reference only, and results may vary.

Before each use, inspect the product, power cord, accessories, attachments, moving parts, and related components, as applicable, for damage, looseness, contamination, instability, or abnormal operation. Do not use the product if it appears damaged, defective, improperly assembled, unsafe, or if any component is missing or malfunctioning.

The user assumes full responsibility for proper assembly, installation, operation, client selection when applicable, treatment technique when applicable, cleaning, maintenance, and storage. SkinAct/Spa and Equipment shall not be responsible for injury, property damage, treatment complications, equipment damage, loss of business, or other damages resulting from misuse, improper use, lack of training, failure to follow instructions, unauthorized repairs or modifications, improper maintenance, or use outside the intended purpose.

Do not modify, disassemble, repair, or alter this product unless authorized in writing by SkinAct/Spa and Equipment or performed by an approved service provider. Unauthorized modification, misuse, improper maintenance, or failure to follow this manual may void the warranty.

Product designs, specifications, components, accessories, images, and instructions may vary from the actual product and may be changed or updated without prior notice.

## Contraindications and Client Screening

Do not perform a waxing service:

- On skin that is inflamed, infected, broken, irritated, burned, or sunburned.
- Over open wounds, sores, rashes, active skin eruptions, or swollen skin in the treatment area.
- On a client who is currently taking oral isotretinoin or who stopped taking it within the past six months, unless the client's healthcare provider has specifically approved waxing.
- On areas that have not fully healed following a chemical peel, laser treatment, dermabrasion, or another skin-resurfacing or intensive exfoliating treatment.

- If the client has a known allergy or sensitivity to the wax, fragrance, rosin, or any other ingredient in the wax product.

## Conditions Requiring Additional Caution

Clients should consult a qualified healthcare professional before waxing if they:

- Take blood-thinning medication.
- Have diabetes, phlebitis, impaired circulation, or delayed wound healing.
- Have rosacea, fragile skin, or unusually sensitive skin.
- Use topical retinoids, prescription acne medications, antibiotics, exfoliating acids, or other products that may increase skin sensitivity.
- Are pregnant, taking hormonal birth control, or receiving hormone replacement therapy.

## Burn Warning

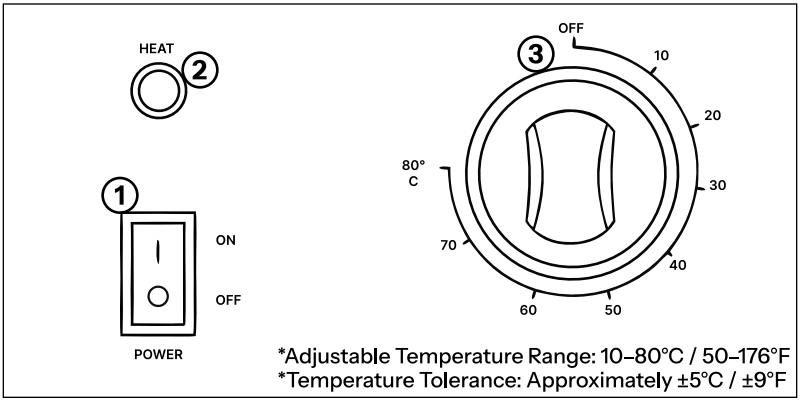
- Always test the wax temperature before applying it to the client. Wax that is runny may be too hot. The temperature-control dial indicates the warmer setting and should not be relied upon as the sole measurement of actual wax temperature. Always test the wax itself before application. Use a lower temperature on sensitive areas, including the face. Never apply wax that feels excessively hot or causes discomfort.
- Before performing a full waxing service, test the wax on a small area of intact skin. Discontinue use if excessive redness, burning, swelling, blistering, skin lifting, or another adverse reaction occurs.

## Safety Precautions

- **For professional use only.**
- Read this manual completely before operating the unit.
- Use only professional depilatory or paraffin waxes that are compatible with this wax warmer.
- For indoor use only.
- Place the unit on a stable, level, heat-resistant surface.
- Unplug the warmer before cleaning, moving, or storing it.
- Verify that the power supply matches the voltage specified on the product label before use.
- Never double-dip an applicator. Use each disposable applicator once and discard it immediately.
- Discard wax that has been contaminated by skin contact, debris, used applicators, or improper handling.

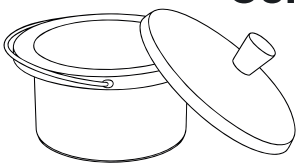
- Keep the unit away from water, excessive moisture, and other liquids.
- Do not operate the unit with wet hands.
- Never immerse the unit, power cord, or plug in water or any other liquid.
- Always unplug the unit before cleaning, servicing, moving, or when not in use.
- Do not use the unit if the power cord, plug, or housing is damaged.
- Do not attempt to disassemble, modify, or repair the unit. Repairs should only be performed by qualified service personnel.
- **HOT SURFACE:** The removable wax pots, lids, and surrounding surfaces become hot during operation.
- **Never leave the unit unattended while in operation or while heating wax.**
- **Do not leave the wax warmer operating overnight.**
- Always monitor the wax temperature throughout the heating process.
- Turn the unit OFF and unplug it when not in use.
- Do not operate a warming chamber without a properly installed removable wax pot or compatible wax can containing wax.
- Do not overfill the wax pots. Overflowing wax may damage the unit and create a burn hazard.
- Do not move the unit while the wax is hot or in a liquid state.
- Allow the unit and wax to cool completely before moving or storing.
- Keep the power cord away from heated surfaces and walkways where it may become damaged or create a tripping hazard.
- Keep out of reach of children and unauthorized persons.
- Do not use the unit near flammable materials, aerosol sprays, oxygen, or combustible vapors.
- If the unit emits smoke, unusual odors, or abnormal noises, immediately turn the unit OFF, unplug it, and discontinue use until inspected by qualified service personnel.
- Do not place hands, feet, or other body parts directly into the removable wax pot or warming chamber.
- There is no single correct temperature for every wax. Follow the wax manufacturer's recommended working temperature and reduce the warmer setting after the wax has fully melted.

# Control Panel Overview

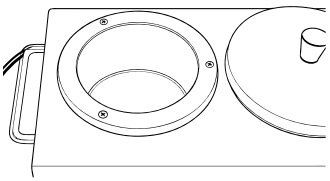



1. Power Switch
2. Heating Indicator Light
3. Temperature Control Knob

# Compatible Wax Types



**Removable Wax Pot:** Use for hard wax, including wax beads, pellets, discs, blocks, or film wax.



**Warming Chamber:** Place one compatible 14-oz soft-wax can in each warming chamber, for a maximum total capacity of two cans or 28 oz. Compatible soft waxes may include honey wax, crème wax, or other professional strip-wax formulas.

**Important: Do not pour wax directly into the warming chamber.** Always use the removable wax pot or a compatible professional wax can.

Each side has an independent temperature control, allowing two compatible wax products to be heated at different temperatures. Always follow the wax manufacturer's heating instructions.

This wax warmer may be used with compatible professional depilatory wax or paraffin wax. Use each removable wax pot or compatible wax can for only one wax type at a time. Do not place hands or feet directly into this warmer. Do not mix depilatory wax and paraffin wax in the same container. Always follow the wax manufacturer's heating and application instructions.

## Before First Use

- Remove all packaging materials and protective films.
- Inspect the unit for any visible damage before use.
- Wipe the removable wax pots and exterior with a soft, damp cloth.
- Ensure the unit is completely dry before plugging it into a power outlet.
- Perform a test heating cycle before the first client treatment to verify proper operation.

## Operating Instructions

1. Connect the power cord to the unit's power socket, then plug it into a suitable 120 V AC electrical outlet.

2. Turn the power switch for the desired warming chamber to ON, then rotate the corresponding temperature control knob clockwise. The heating indicator light will illuminate while the unit is heating.

3. Use a higher setting only as needed to melt the wax, then reduce to the wax manufacturer's recommended holding/working temperature before client application.

4. During normal temperature regulation, the heating indicator may cycle on and off as the warmer maintains the selected temperature.

## Professional Best Practices

- Inspect the client's skin before every waxing service.
- Test the wax temperature before each application.
- Follow the wax manufacturer's recommended heating temperature and usage instructions.
- Never double-dip applicators into the wax. Use a new applicator for each application to maintain proper hygiene. If contamination is suspected, discontinue use of the affected wax.
- Wear disposable gloves whenever required by your salon protocols or local regulations.
- Follow all applicable state board, local health department, and infection control guidelines.
- Keep the wax warmer clean and free of wax buildup.
- Stir the wax carefully before testing temperature so heat is distributed evenly. Always test before applying to the client.

- Replace wax immediately if contamination is suspected.
- Never mix incompatible wax formulations unless recommended by the wax manufacturer.

## Cleaning & Maintenance

To maintain optimal performance and extend the life of your wax warmer, clean and inspect the unit regularly.

**Cleaning Instructions:**

1. Turn the power OFF, unplug the unit, and allow it to cool completely before cleaning.
2. While the remaining wax is still slightly warm, remove it using a wooden spatula or paper towel.
3. Wipe only the removable wax pots with a soft cloth dampened with warm water or an approved wax remover intended for professional waxing equipment.
4. Clean the exterior with a soft, damp cloth.
5. Dry all surfaces thoroughly before using the unit again.
6. Never immerse the unit, power cord, or plug in water or allow liquids to enter the electrical components.

**Maintenance Guidelines:**

- Clean the wax warmer after each use to prevent wax buildup.
- Do not use abrasive cleaners, steel wool, scouring pads, or harsh chemicals, as they may damage the stainless steel finish.
- Do not use metal tools or sharp objects to scrape hardened wax.
- Ensure the removable wax pots are completely dry before reheating wax.
- Inspect the power cord and plug regularly. Do not operate the unit if either is damaged.
- Avoid allowing wax to overflow into the warming chamber.
- **WARNING:** If wax spills into the warming chamber, unplug the unit immediately, allow it to cool completely, and carefully remove the wax before operating the unit again.
- Store the unit in a clean, dry location when not in use.

# Important Maintenance

- Always unplug the unit before cleaning or performing maintenance.
- Never pour water directly into the removable wax pots or warming chambers.
- Never immerse the unit in water or any other liquid.
- Ensure the removable wax pots are completely dry before reheating wax.
- Ensure the unit is completely dry before reconnecting it to a power source.

# Intended Use

This wax warmer is designed exclusively for heating professional depilatory wax or paraffin wax. Any use other than its intended purpose may result in equipment damage, product malfunction, or personal injury.

# Specifications

| | |
|---|---|
| Product Name: | Double Wax Warmer |
| Voltage: | 120 V AC |
| Frequency: | 50/60 Hz |
| Power Consumption: | 300 W |
| Temperature Range: | 10–80°C / 50–176°F |
| Temperature Tolerance: | ±5°C / ±9°F |
| Capacity: | 2 × 14 oz / 28 oz total |
| Dimensions(L*W*H): | 14” × 8.7” × 7.5” |
| Interior Diameter: | 3.5” - 4” |
| Net Weight: | 6 lbs |

# Warranty Information

The manufacturer/warrantor warrants to the original purchaser that this product will be free from defects in materials and workmanship under normal and proper use for a period of one (1) year from the original date of purchase, unless otherwise stated in writing for a specific product.

This limited warranty applies only to the original purchaser and is not transferable. Proof of purchase may be required to obtain warranty service.

This warranty covers parts and labor required to correct defects in materials or workmanship during the warranty period. At the warrantor's discretion, the product may be repaired, replaced, or substituted with a comparable item or component.

This warranty does not cover damage or defects caused by misuse, abuse, improper assembly, improper installation, unauthorized modification, unauthorized repair, neglect, accident, improper cleaning, use of harsh chemicals, power surges, water or liquid damage, use outside the intended purpose, failure to follow the product manual, or use with parts/accessories not approved by SkinAct/Spa & Equipment.

This warranty does not cover normal wear and tear, cosmetic damage, stains, discoloration, scratches, dents, disposable or consumable items, or accessories subject to regular replacement unless the defect is determined to be due to a manufacturing issue.

The warrantor shall not be liable for loss of use, loss of time, loss of business, lost revenue, inconvenience, or any indirect, incidental, special, or consequential damages arising from the use of this product or from any defect covered by this warranty.

To request warranty service, contact the SkinAct/Spa & Equipment customer support. If return service is required, the purchaser may be asked to return the product or the affected component for inspection. The purchaser is responsible for properly packaging the item and prepaying all shipping costs to send the item in for warranty service. If the issue is covered under warranty, repair or replacement will be performed at no charge, subject to the terms of this limited warranty.

This limited warranty is the only written or express warranty provided by the warrantor. No employee, representative, dealer, or third party is authorized to modify or extend this warranty unless confirmed in writing by SkinAct/Spa & Equipment. This warranty gives you specific legal rights, and you may also have other rights, which vary by state or province.

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