SKIN+ACT

INSTALLATION & MAINTENANCE REQUIREMENTS FOR PLUMBING-CONNECTED EQUIPMENT

Installation Requirements

- All plumbing-related equipment must be installed by a licensed plumber.
- Proof of installation must be submitted to info@skinact.com within 30 days of delivery.
- Plumbing connections must include shut-off valves, leak detectors, and drain pans as required by local code.
- Shampoo chairs and units must be bolted or secured to the floor to prevent shifting and plumbing stress.
- Mobile use of plumbed equipment is strictly prohibited.
- Do not relocate shampoo chairs after installation; doing so may cause leaks and void the warranty.
- Customer is responsible for ensuring the site is water-resistant, properly drained, and code compliant.
- Any alterations to plumbing lines, hoses, or valves void all warranties.

Maintenance Requirements

- Monthly inspections of hoses, fittings, seals, and plumbing connections for wear, corrosion, leaks, or stress.
- Annual replacement of all flexible hoses and connectors in high-use environments.
- Routine cleaning of filters, jets, and water channels to prevent clogs.
- Electrical inspections (if applicable) to ensure safety and compliance.
- Regular draining and flushing of any built-in tanks or water lines.
- Confirm all shampoo units and chairs are securely anchored to the floor at all times.
- Note: Hoses, fittings, and water-contact parts are considered wearable and must be inspected monthly and replaced annually at minimum.

Maintenance Log Requirements

- Date of each inspection or service
- Type of service performed
- Name and contact info of technician or staff
- Any parts replaced (e.g., hoses, seals)
- Photos of work or wear submitted within 30 days
- This log must be kept for the full duration of the warranty and provided upon request during claims or inspections.

Submission Requirements

- Submit proof of licensed plumber/electrician installation to info@skinact.com within 30 days.
- Submit annual or requested maintenance records to maintain active warranty status.

Warranty Limitations & Exclusions

- SpaAndEquipment.com does not cover:
- Secondary or consequential damage (e.g., business interruption, mold remediation)
- Damage due to improper storage (e.g., humid/unventilated areas)
- Water-related claims without submitted installation documentation
- Inspection, labor, or third-party costs without prior written approval

Component	Expected Lifespan	Required Maintenance
Flexible Water Hoses	1–2 years (replace annually in high-use)	Inspect quarterly, replace as needed
Drain Fittings & Traps	1–3 years	Clean monthly to prevent clogs
Spray Nozzles	1–2 years	Clean weekly to prevent mineral buildup
Electric Actuators	3–5 years	Keep dust-free, avoid overuse
Ceramic/Porcelain Bowls	5–7 years	Avoid harsh chemicals, inspect yearly